

Management Information System

Answer all the questions

Full Marks: 30

* Required

1. Email address *

2. Session *

Mark only one oval.

2016-19

2017-20

3. Name *

4. Class Roll No *

5. University Roll no. *

6. 1. Managers who are potential users of the MIS

1 point

Mark only one oval.

- Describe information needs
- Identify alternate equipment configurations
- Evaluate alternate equipment configurations
- Select the optimum equipment configurations

7. 2. The most important reason for failure of MIS is

1 point

Mark only one oval.

- Use of improper tools for design
- Non-involvement of end user
- Improper specification
- None of the above

8. 3. Top level managers use

1 point

Mark only one oval.

- Strategic information
- Tactical information
- Operational information
- None of these

9. 4. Management is linked to information by

1 point

Mark only one oval.

- Decisions
- Data
- Both (a) and (b)
- None of the above

10. 5. Knowledge workers are professionals who _____. 1 point

Mark only one oval.

- Use knowledge to perform their jobs, but do not create knowledge
- Create, modify, and/or synthesize knowledge as a fundamental part of their jobs
- Use their skills to help others gain knowledge
- Modify knowledge created by others, but do not create knowledge

11. 6. Which of the following is NOT an objective of MIS? 1 point

Mark only one oval.

- Facilitate the decision-making process
- Provide requisite information at each level of management
- Support decision-making
- Recruit people for system

12. 7. Auxiliary memory means _____. 1 point

Mark only one oval.

- Supplementary
- Volatile
- Extended
- Complimentary

13. 8. Which of the following is one of the more commonly used and essential quantitative technique of decision-making? 1 point

Mark only one oval.

- Game Theory
- Decision Tree
- Payoff Matrix
- Decision Tables

14. 9. What are advantages of Group Decision-making? i] Least consideration of the problems and related issues ii] Better group understanding of the problem and rationale for the decision iii] Greater Group Commitment to the decision iv] Improved communication to the implementers ensuring better implementation 1 point

Mark only one oval.

- i and ii
- ii and iii
- ii, iii and iv
- All the above

15. 10. A system is called _____ when the inputs, process and the outputs are known with certainty. 1 point

Mark only one oval.

- Probabilistic
- Deterministic
- Open
- Close

16. 11. MIS plays a vital role in _____. 1 point

Mark only one oval.

- Policy formulation
- Decision making
- Planning
- Controlling

17. 12. Transaction processing is relevant for reasons like i] Informational ii] Action iii] Investigational iv] Managerial 1 point

Mark only one oval.

- i, iii and iv
- i, ii and iv
- i and iii
- None of the above

18. 13. The Herbert Simon Model provides the core of 1 point

Mark only one oval.

- Real time Process
- Design Process
- Decision Making Process
- Information Rendering Process

19. 14. Which of the following steps is/are the implementation plans involved in MIS? 1 point

Mark only one oval.

- Preparing organizational plans and Planning of workflow
- Training of personnel
- Development of software and acquiring computer hardware
- All of the above

20. 15. The concept of _____ is of pivotal importance in the MIS.

1 point

Mark only one oval.

- Data
- Information
- Decisions
- Systems

21. 16. Information helps decision making by minimizing the element of _____ and uncertainty.

1 point

Mark only one oval.

- Confusion
- Risk
- Surprise
- Misunderstanding

22. 17. Knowledge based system supports _____.

1 point

Mark only one oval.

- Knowledge of creation
- Knowledge of support
- Knowledge of dissemination
- All of the above

23. 18. Data warehouse is a central _____ of integrated data from multiple remote OLTP systems. 1 point

Mark only one oval.

- Repository
- Data holder
- Table
- Database

24. 19. Which of the following is not a characteristic of good information? 1 point

Mark only one oval.

- Interchangeability
- Relevance
- Cost-effectiveness
- Timeliness

25. 20. On which of the following is the customer's satisfaction based? i] Expectations ii] Perception iii] Manner in which service is offered iv] Time factor 1 point

Mark only one oval.

- Only i and ii
- i, ii and iii
- i, ii and iv
- All the above

26. 21. Information systems can facilitate supply chain management by _____ . 1 point

Mark only one oval.

- Tracking the status of orders
- Rapidly communicating orders
- Providing product specifications
- All the above

27. 22. Information systems that monitor the elementary activities and transactions of the organisations are: 1 point

Mark only one oval.

- Management-level systems
- Operational-level systems
- Knowledge-level systems
- Strategic-level systems

28. 23. The most creative and challenging phase of system life cycle is _____ . 1 point

Mark only one oval.

- Feasibility study
- Maintenance
- Design
- None of the above

29. 24. Prototype is a _____.

1 point

Mark only one oval.

- Working model of existing system
- Mini model of existing system
- Mini model of processed system
- None of the above

30. 25. Summary transaction data, high-volume data, and simple models are information inputs characteristic of

1 point

Mark only one oval.

- DSS
- MIS
- ESS
- TPS

31. 26. Which of the following individuals typically have less formal, advanced educational degrees and tend to process rather than create information?

1 point

Mark only one oval.

- Knowledge workers
- Executives
- Systems analysts
- Data workers

32. 27. Management information systems usually:

1 point

Mark only one oval.

- Serve managers interested in weekly, monthly, and yearly results, Management Systems not day-to-day activities.
- Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
- Provide managers with a generalized computing and telecommunications capacity that can be applied to a changing array of problems.
- Perform and record the daily routine transactions necessary to the conduct of business.

33. 28. Decision support systems usually:

1 point

Mark only one oval.

- Serve managers interested in weekly, monthly, and yearly results, not day-to-day activities.
- Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
- Provide managers with a generalised computing and telecommunications capacity that can be applied to a changing array of problems.
- Perform and record the daily routine transactions necessary to the conduct of business.

34. 29. The major drawbacks in decision making by MIS is difficult due to _____ for business problems.

1 point

Mark only one oval.

- Structure
- Rules
- Strategy
- Conditions

35. 30. Assembling a product, identifying customers and hiring employees are: 1 point

Mark only one oval.

- Transactions.
- Phases.
- Business processes.
- Business functions.

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